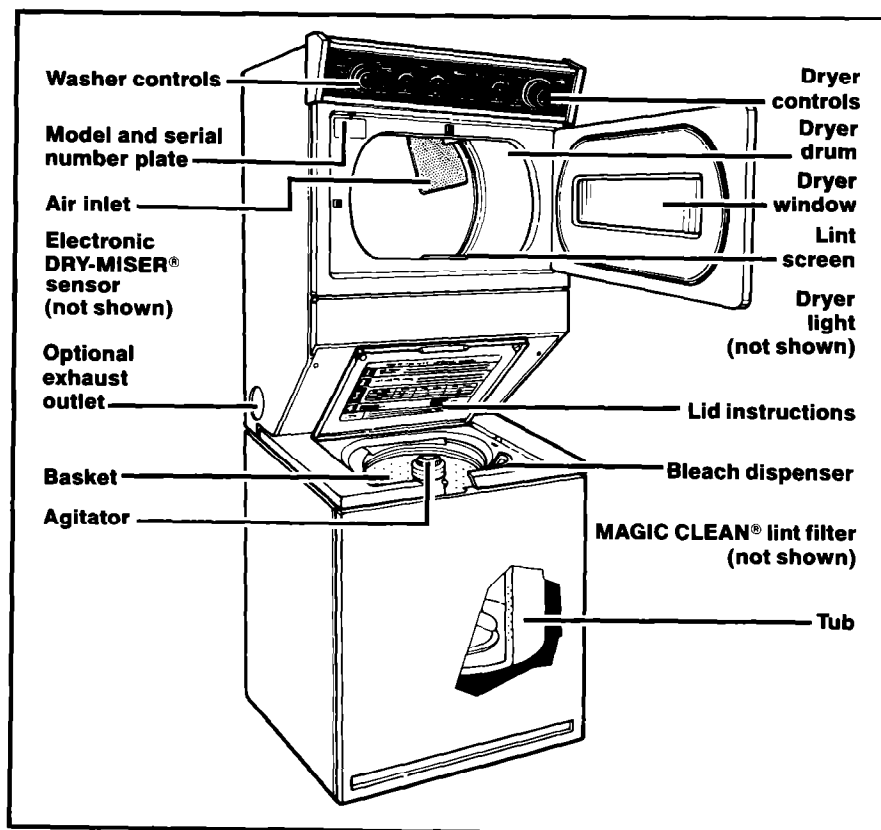




# Use & Care Guide



**LARGE CAPACITY THIN TWIN®  
AUTOMATIC WASHER DRYER  
LT7000XV LT7004XV LT7100XV**

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If your Thin Twin has a Consumer Buy Guide label, remove it. It will be easier to remove before the washer is used. To remove any remaining glue:

- Rub briskly with thumb to make a ball, then remove.
- or
- Soak area with liquid hand dishwashing detergent before removing glue as described above.

Do not use sharp instruments, rubbing alcohol, flammable fluids or abrasive cleaners. These can damage the finish. See "Important Safety Instructions" on page 3.

**NOTE:** Do not remove any permanent instruction labels inside the dryer.

You should wipe out the dryer drum with a damp cloth before using to remove dust from storing or shipping.

Thank you for buying a Whirlpool appliance. Please complete and mail the Owner Registration Card provided with this product. Then complete the form below. Have this information ready if you need service or call with a question.

- Copy model and serial numbers from plate (next to dryer drum opening) and the purchase date from the sales slip.
- Keep this book, the Laundry Guide and the sales slip in a handy place.

---

Model Number

---

Serial Number

---

Purchase Date

---

Service Company Phone Number

## FOR YOUR SAFETY

If you smell gas:

1. Open windows.
2. Don't touch electrical switches.
3. Extinguish any open flame.
4. Immediately call your gas supplier.

## FOR YOUR SAFETY

**Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.**

# Important Safety Instructions

## **⚠ WARNING**

To reduce the risk of fire, electric shock, or injury to persons when using your Thin Twin, follow basic precautions, including the following:

- **Read all instructions before using the Thin Twin.**
- **NEVER** wash or dry items cleaned, washed, soaked in or spotted with wax, paint, gasoline or flammable fluids in the Thin Twin. The fumes can create a **FIRE HAZARD** or **EXPLOSION**. ALWAYS hand launder and air dry fabrics containing these materials.
- **NEVER** allow children to operate, play with, or crawl inside the Thin Twin. Close supervision of children is necessary when the Thin Twin is used near children.
- When discarding an old Thin Twin, **ALWAYS** remove the lid and door to prevent accidental entrapment.
- **NEVER** reach into the Thin Twin until all the motion stops. If the lid is opened while the washer basket is spinning, the basket will automatically stop in a few seconds.
- **DO NOT** install or store Thin Twin where it will be exposed to the weather.
- **DO NOT** tamper with the controls.
- **You are responsible for making sure that your Thin Twin is installed, repaired and parts replaced by a qualified person.**
- **NEVER** use or store flammable fluids (dry-cleaning solvents, gasoline, kerosene) in or near your Thin Twin. Do not add flammable fluids to the wash water. These substances give off vapors that can create a **FIRE HAZARD** or **EXPLOSION**.
- Use only dryer fabric softeners specifically labeled as not being harmful to the dryer.
- **FIRE HAZARD** and **DAMAGE** to materials can result from:
  - drying rubber, rubber-like and heat sensitive materials with heat.
  - allowing lint to build-up inside the dryer or exhaust system – cleaning should be done by a qualified person.
- Clean lint screen before or after each load.
- If hot water has not been used recently (usually 2 weeks or longer), hydrogen gases may build up in the water heater and the hot water pipes. **HYDROGEN GAS IS EXPLOSIVE**. To prevent injury or damage, before using your washer, turn on all hot water faucets and allow water to run for several minutes. This will allow gases to escape. **DO NOT** smoke or use any open flame near the faucet while it is open.
- **DO NOT** let dust, paper, rags, lint, chemicals, etc. pile up, around or under the Thin Twin.
- The Thin Twin must be electrically grounded. See the Installation Instructions.

– SAVE THESE INSTRUCTIONS –

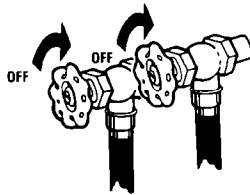
## Important Safety Instructions Continued

### Additional safety instructions and your responsibilities

- **ALWAYS** shut off the gas valve before leaving on vacation.
- **ALWAYS** unplug the power supply cord before attempting to service the Thin Twin. Shut off **GAS VALVE** if yours is a gas dryer.
- **DO NOT** machine wash or dry glass fiber materials. Small particles can stick to fabrics laundered in following loads and cause skin irritation.
- **HAZARDOUS FUMES** can be formed if chlorine bleach is used in the same wash as ammonia or acids such as vinegar or rust remover.
- **ALWAYS** store detergent, laundry aids and other materials in a cool, dry place where children can't reach them – in a locked cabinet if possible.
- **ALWAYS** read and follow instructions on packages of detergent and laundry aids – especially warnings and precautions.

- **NEVER** operate the Thin Twin if...
  - it is not working right.
  - it is damaged.
  - parts are missing.
  - all panels are not in place.
- **You are responsible for making sure that your Thin Twin:**
  - is properly maintained.
  - is properly installed and leveled in a well ventilated room on a floor that can support the weight.\*
  - is located in an area where the temperature is above 45°F (7.2°C) because the dryer will not operate properly at cold temperatures and freezing temperatures can damage the washer.
  - is connected to the proper electrical supply, outlet, water supply, plumbing fixtures, drain and dryer exhausting system.\*
  - is not installed against drapes or curtains.\*
  - is used only for jobs normally expected of home automatic Thin Twins.

\*Refer to the Installation Instructions for complete information.



**When not washing,** keep both water faucets turned off. This takes the pressure off the water inlet valve and hoses.

# Loading Suggestions

## Loading

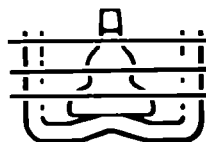
<b>MIXED LOAD</b>	<b>PERMANENT PRESS</b>
2 double or 1 king size sheet	1 double sheet
4 pillowcases	1 tablecloth
6 T-shirts	1 dress
6 pair shorts	1 blouse
2 shirts	2 slacks
2 blouses	3 shirts
6 handkerchiefs	2 pillowcases

<b>HEAVY WORK CLOTHES</b>	<b>KNITS</b>
2 pair pants	2 slacks
3 shirts	2 tops
1 coverall	4 blouses
3 pair jeans	4 shirts
	2 dresses

<b>TOWELS</b>	<b>DELICATES</b>
8 bath towels	2 camisoles
8 hand towels	4 slips
10 wash cloths	4 panties
1 bathmat	2 bras
	2 nighties

## Load sizes and water levels

For best cleaning results, the load must be able to move freely in the water. Too big a load or too little water can cause wear or tearing of load items.



**EX LARGE**  
(17.3 gals./65.5 L)\*

**MEDIUM**  
(13.4 gals./50.8 L)\*

**EX SMALL**  
(9.5 gals./36.0 L)\*

\*Approximate fill with load.

**NOTE:** Do not overload washer.

# Washer Operating Instructions

The drawings in this book may vary slightly from your Thin Twin model. They are designed to show the different features of all the models covered by this book.

**NOTE:** Your model may not include all the features shown.

## Starting your washer

Be sure to measure and add detergent, then place a sorted load in the washer before starting it.



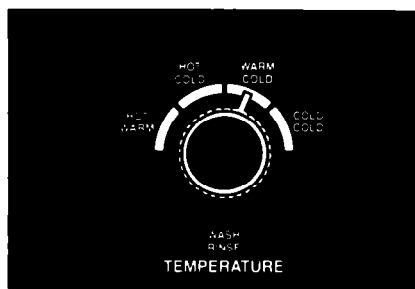
### 1. Select a load size

- Turn the knob to point at a setting that describes the size of load you want to wash.
- Set the knob anywhere on or between EX SMALL (a few small items) and EX LARGE (a full load).
- To change the water level after the washer has started to fill, turn the knob to RESET, then to the desired water level.

**NOTE:** For best washing results, items should move freely in the washer. Do not overload the washer or choose a water level that is too low for your wash load.

For best results with permanent press clothes, use the EX LARGE water level.

Reduce wash time when using EX SMALL or SMALL water level settings. Loads with only a few small items need less wash time for best results.



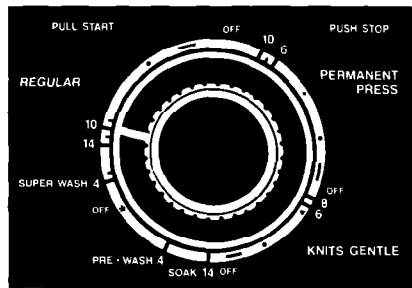
### 2. Select water temperature

- Match the water temperature to the type of fabric and soils being washed.
- The top temperature is the wash selection and the bottom temperature is the rinse selection.

**NOTE:** Use warm wash water with the PERMANENT PRESS or KNITS GENTLE Cycles.

For heavily soiled permanent press or knit clothes, pre-wash or pre-soak before washing in warm water.

ALWAYS use cold rinse water for permanent press fabrics.



### 3. Select cycle and wash time Start the washer

- Push in the Cycle Control Knob and turn it clockwise.
- Stop when the indicator on the knob's outer ring points to the number in the wash cycle you want. The numbers are minutes of wash time.
- Start the washer by pulling out the Cycle Control Knob. The washer will fill to the selected water level with the selected wash water temperature. After filling, the washer will agitate for the selected number of minutes.
- To stop the washer at any time, push in the Cycle Control Knob. To restart the washer, pull out the Cycle Control Knob.

### What happens in each cycle

Each cycle has different agitation and spin speeds designed for different kinds of fabrics.

Numbers on the dial in each cycle are the minutes of wash agitation time.

When the Cycle Control Knob is set to a number and pulled out, the washer fills before agitation and timing starts. After agitation starts, the knob turns clockwise until it points to OFF and the cycle ends.

The washer will pause briefly throughout each cycle. These pauses are normal. They allow for the reversing of the motor, normal washer operation and the cool-down portion of the PERMANENT PRESS Cycle.

**NOTE:** You may hear the sound of water spraying during the spin parts of some cycles. In some cycles, water is sprayed on the spinning load to help with the rinsing.

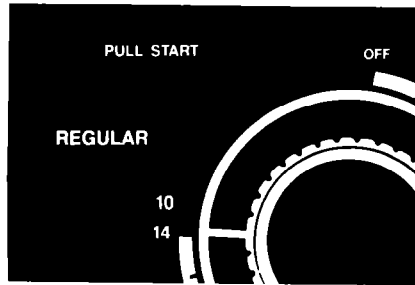
### Gentle Wash System

For better fabric care in the REGULAR and PERMANENT PRESS Cycles, the agitation speed is reduced during the last few minutes of wash agitation time.

## Washer Operating Instructions Continued

### Regular Cycle

A cycle for sturdily constructed fabrics that are moderately to heavily soiled.



**FILL** to Selected Level

**WASH** 8-4 Minutes High Speed

**WASH** 6 Minutes Low Speed

**DRAIN** No Agitation

**SPIN** High Speed

**FILL** for Deep Rinse

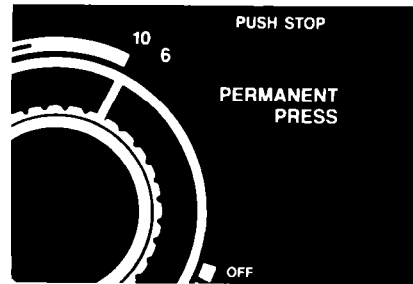
**RINSE** High Speed

**DRAIN** No Agitation

**SPIN** High Speed, Spray Rinses

### Permanent Press Cycle

A cycle designed for lightly to moderately soiled permanent press and some synthetic fabrics. The cool-down rinse helps keep wrinkles from setting into these items.



**FILL** to Selected Level

**WASH** 6-2 Minutes High Speed

**WASH** 4 Minutes Low Speed

**PARTIAL DRAIN** (Pause)

**REFILL COOL-DOWN**

**WASH** High Speed

**DRAIN** No Agitation

**SPIN** Low Speed

**FILL** for Deep Rinse

**RINSE** High Speed

**DRAIN** No Agitation

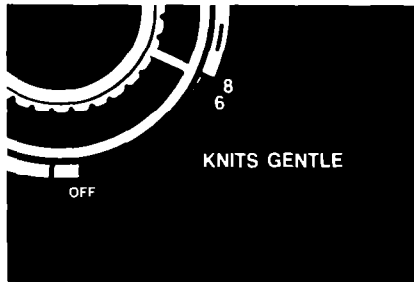
**SPIN** Low Speed, Spray Rinses

**NOTE:** Always use **cold rinse water** for permanent press fabrics.



### Knits Gentle Cycle

A cycle that gently washes and spins moderately to lightly soiled delicate items and washable knits.

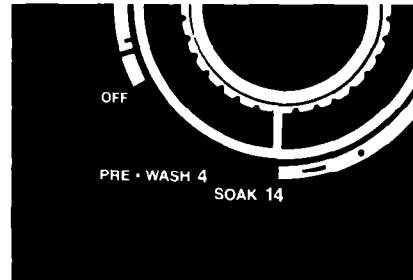


<b>FILL</b>	to Selected Level
<b>WASH</b>	4-2 Minutes Low Speed
<b>▲SOAK</b>	2 Minutes No Agitation
<b>WASH</b>	2 Minutes Low Speed
<b>DRAIN</b>	No Agitation
<b>SPIN</b>	Low Speed
<b>FILL</b>	for Deep Rinse
<b>RINSE</b>	Low Speed
<b>DRAIN</b>	No Agitation
<b>SPIN</b>	Low Speed, Spray Rinses

▲ Indicates that machine is pausing for a brief soak period.

### Soak and Pre-Wash Cycles

Brief periods of agitation and soak time help remove heavy soils and certain stains that need extra pretreatment. Use recommended amount of detergent or pre-soak additive. The SOAK Cycle should always be followed by a wash cycle.



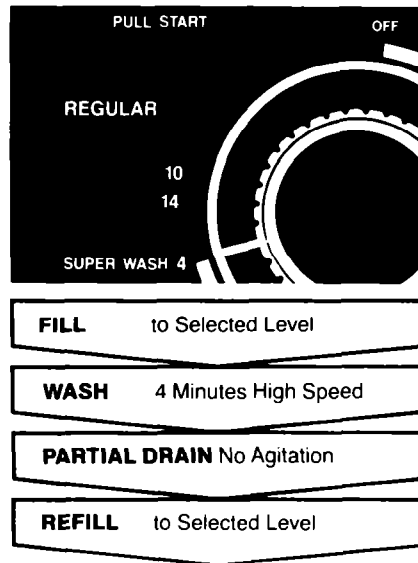
<b>FILL</b>	to Selected Level
<b>WASH</b>	2 Minutes High Speed
<b>SOAK</b>	8 Minutes No Agitation
<b>PRE-WASH</b> setting begins here.	
<b>WASH</b>	4 Minutes High Speed
<b>DRAIN</b>	No Agitation
<b>SPIN</b>	High Speed
<b>WASHER STOPS</b> Select Wash Cycle	

**NOTE:** The pre-wash setting starts the washer at the second wash period. Special care is needed when soaking or pre-washing laundry. See the Laundry Guide for proper use.

## Washer Operating Instructions Continued

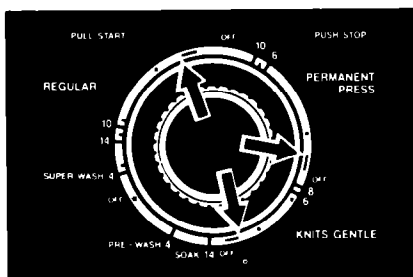
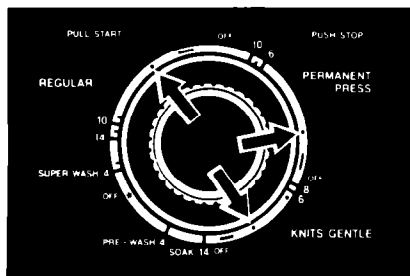
### Super Wash Cycle

Use for washing heavily soiled loads that require maximum soil removal. Double the amount of detergent recommended when using the SUPER WASH Cycle.



After the partial drain, the washer automatically refills and goes into the REGULAR Cycle. Be sure to use enough detergent for the double wash.

# Other Operating Instructions



## Rinse and spin

When using extra detergent for heavily soiled clothes, or washing special-care items, you may want an extra rinse and spin.

1. Push Cycle Control Knob in.
2. Turn clockwise to one of the dots on the dial, as illustrated.
3. Pull Cycle Control Knob out. The washer will fill to selected level, agitate 2-4 minutes depending on the cycle selected, drain and spin.

## Drain and spin

A drain and spin may help shorten drying times for some heavy fabrics or special-care items by removing excess water.

1. Push Cycle Control Knob in.
2. Turn clockwise to any bar just before an OFF area on the dial, as illustrated.
3. Pull Cycle Control Knob out. The washer will drain and spin.

## Soak Cycle

For best results, use warm water for soaking stained laundry. Hot water can set stains.

1. Use recommended amount of pre-soak product or detergent.
2. Push Cycle Control Knob in.
3. Turn clockwise to point to the number next to SOAK.
4. Pull the Cycle Control Knob out. The washer will start.
5. When the cycle is over, add detergent for the next selected wash cycle. The SOAK Cycle should always be followed by a wash cycle.

**NOTE:** See the Laundry Guide for additional soaking information.

## Pre-wash Cycle

For best results, use warm water for pre-washing stained laundry. Hot water can set stains.

## Other Operating Instructions Continued



1. Use recommended amount of pre-soak product or detergent.
2. Push Cycle Control Knob in.
3. Turn clockwise to point to the number next to PRE-WASH.
4. Pull the Cycle Control Knob out. The washer will start.
5. When the cycle is over, add detergent for the next selected wash cycle. The PRE-WASH Cycle should always be followed by a wash cycle.

**NOTE:** See the Laundry Guide for additional pre-washing information.

### Liquid bleach dispenser

Always measure bleach. Do not guess. Never use more than 1 cup (250ml) for a full load. Use less with lower water level settings. Follow directions on bottle for safe use. Use a cup with a pouring spout to avoid spilling.

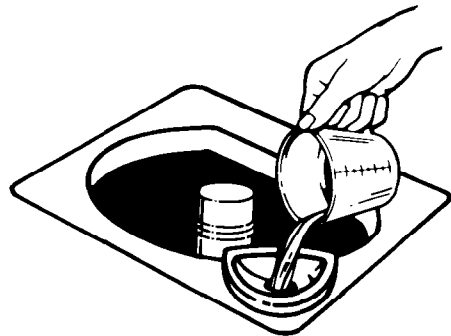
1. Load the washer first.
2. Pour measured bleach carefully into dispenser. Do not let bleach splash, drip or run down into washer basket. Undiluted bleach will damage any fabric it touches.
3. Start the washer. Bleach will be diluted automatically during the wash part of the cycle.

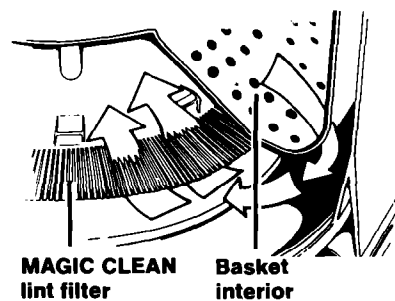
### Liquid fabric softener dispenser

A liquid fabric softener dispenser is available for the washer. Write to:

Whirlpool Corporation  
Attention: Customer Service Dept.  
1900 Whirlpool Drive  
LaPorte, IN 46305

and order the LT7000XT fabric softener dispenser, Part No. 3350834.





### **MAGIC CLEAN® lint filter**

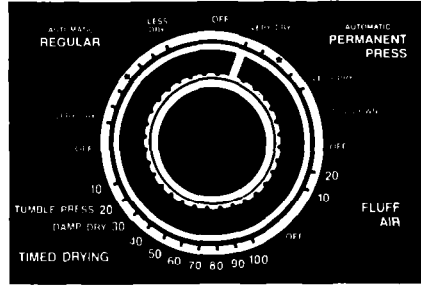
The lint filter at the bottom of the washer basket cleans itself. During agitation, wash and rinse water pass over the filter, separating lint from water. The collected particles of lint are then continuously spun away from the filter and washed out of the system at the end of the wash cycle.

If your washer drains into a tub, remove any lint collected in the tub or strainer.

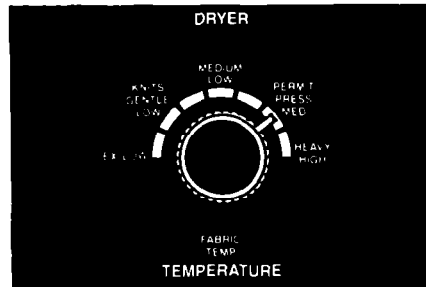
# Dryer Operating Instructions

## Starting your dryer

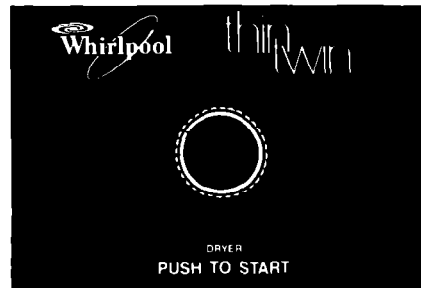
Before starting your dryer, be sure laundry is sorted and loaded properly. Make sure the door is tightly closed.



- 1. Select a cycle and time** by turning the Cycle Control Knob either way to point to the cycle and time setting you want.



- 2. Set the Temperature Selector** on or between any desired temperature settings.



- 3. Push the Start Button** to start the set drying cycle and time settings.
- 4. To stop and restart the dryer:**
  - Open the door or turn the Cycle Control Knob to OFF to stop the dryer.
  - Close the door, select a cycle (if necessary) and push the Start Button to restart the dryer.
- 5. To change the setting** at any time, turn the Cycle Control Knob either way to point to a new time setting.

The Cycle Control Knob should point to an OFF area when the dryer is not in use. If the dryer is stopped before the cycle is finished, turn the Cycle Control Knob to an OFF area.

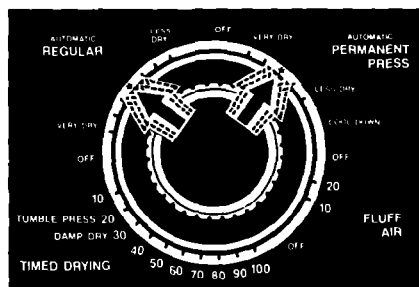
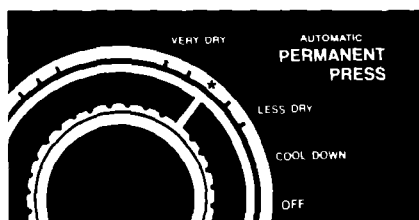
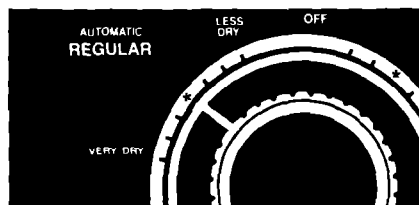
## The automatic cycles

The automatic cycles allow you to select the degree of dryness you prefer for the clothes being dried.

The electronic DRY-MISER® control is an electronic sensor that determines the amount of moisture in the clothes. The dryer automatically shuts off when the proper dryness is reached.

The Cycle Control Knob will not move until the clothes load is almost dry, or the Cool-Down portion of the cycle has been reached. After the Cool-Down portion is complete, the Cycle Control Knob automatically moves to an OFF area and tumbling stops.

**Use AUTOMATIC REGULAR** to dry heavy and mediumweight cotton items. The load tumbles without heat during the last 8 minutes. This helps make the load easier to handle.



**Use AUTOMATIC PERMANENT PRESS** to dry permanent press, knits and other synthetic items. The load tumbles without heat during the last 13 minutes. This helps keep wrinkles from setting in and makes the load easier to handle.

For the first few loads, set the Cycle Control Knob to point to the \* in either automatic cycle. When the dryer stops, feel the dried items.

- If items are drier than you like, use a setting to the right of the \* the next time you dry a similar load.
- If items are not as dry as you like, use a setting to the left of the \* the next time you dry a similar load.

**NOTE:** Overdrying can cause shrinkage, static cling and damage to some fabrics.

## Dryer Operating Instructions Continued

### TIMED DRYING cycle

Use the TIMED DRYING Cycle for any load you want to dry by time.

- Turn the Cycle Control Knob to the number of minutes you want.
- The last 8 minutes of this cycle are without heat. This helps make the load easier to handle.

### Using DAMP DRY

Use this setting to dry damp items that do not require an entire drying cycle, or to dry items to damp level. (Two examples are heavy cottons, such as jeans, which you do not want to become stiff, or cotton clothes which are easier to press when damp.)

1. Set the Cycle Control Knob on DAMP DRY in the PERMANENT PRESS Cycle.
2. Push the Start Button.

The dryer tumbles the load with heat for 22 minutes, then without heat for 8 minutes.

### Using TUMBLE PRESS®

The TUMBLE PRESS setting removes wrinkles from clothing that has been packed in a suitcase or closet, and from items not removed from the dryer at the end of a cycle.

The load will tumble in heated air for 12 minutes. The heat shuts off and the dryer continues to tumble for 8 minutes.

For best results, put only a few items at a time in this cycle. As soon as the dryer stops, put items on hangers or fold them.

### FLUFF AIR cycle

#### **⚠ WARNING**

##### **Fire Hazard**

**Do not dry plastic or rubber items with heat. Use AIR setting, or line dry. Failure to do so could result in fire or damaged items.**

The dryer does not heat when the Cycle Control Knob is set in FLUFF AIR. This cycle can be used to fluff or air dry bedding, plastic tablecloths, foam rubber pillows, stuffed toys, sneakers, etc.

1. Turn the Cycle Control Knob to the number of minutes you want in FLUFF AIR.
2. Push the Start Button.

### End-of-cycle signal

The dryer sounds a signal to let you know when the cycle is finished. The signal cannot be turned off and is not adjustable.

The signal is helpful when you are drying permanent press, synthetic and other items that should be taken out as soon as the dryer stops.

### Gentle Heat system

The dryer automatically reduces the heat during the last few minutes of each drying cycle, before cool-down. This helps prevent overdrying.



## Selecting a cycle

TYPE OF LOAD	SUGGESTED CYCLE	SUGGESTED TEMPERATURE
<b>Cottons and linens</b>	AUTOMATIC REGULAR	
EXTRA HEAVY – Bedspreads, mattress pads, quilts		HEAVY HIGH
HEAVYWEIGHT – Towels, jeans, corduroys, work clothes		
MEDIUMWEIGHT – Sheets, pillowcases, cotton, underwear, diapers		PERM'T PRESS MED
LIGHTWEIGHT – Batistes, organdies, lingerie		KNITS GENTLE LOW
<b>Permanent press, synthetics and blends</b>	AUTOMATIC PERMANENT PRESS	
HEAVYWEIGHT – Work clothes, jackets, raincoats		PERM'T PRESS MED
MEDIUMWEIGHT – Shirts, play clothes, sheets, slacks		
LIGHTWEIGHT – Lingerie, blouses, dresses		MEDIUM LOW
<b>Knits</b>	AUTOMATIC PERMANENT PRESS	
HEAVYWEIGHT – Cottons, rayons, blends, T-shirts, slacks, shirts		MEDIUM LOW
LIGHTWEIGHT – Synthetic (polyester, acrylic, etc.) and blends, lingerie, blouses, dresses		KNITS GENTLE LOW
<b>Delicate fabrics</b>	AUTOMATIC PERMANENT PRESS	
Sheer curtains (2 or 3 panels), gauze, lace, etc.		EX LOW

### WARNING

#### Fire Hazard

**Drying rubber, plastic and other heat-sensitive materials with heat can damage them or be a FIRE HAZARD.**

<b>Rubber, plastic, heat-sensitive fabrics</b>	FLUFF AIR	(No temperature needs to be selected.)
FOAM RUBBER – Pillows, bras, stuffed toys	20 minutes	Cycle is unheated.)
PLASTIC – Shower curtains, tablecloths	20 minutes	
RUBBER-BACKED RUGS	20 minutes	
OLEFIN, POLYPROPYLENE, SHEER NYLON	15-20 minutes	

**DO NOT OVERDRY.** Overdrying can cause shrinkage, static cling, and damage some fabrics.

## Changing the dryer light

### **⚠ WARNING**

**Electrical Shock Hazard**  
Unplug the power supply cord or turn off the electrical power before changing the light bulb. Failure to do so may result in electrical shock.

The dryer light is located inside the dryer drum on the front wall. To replace the light:

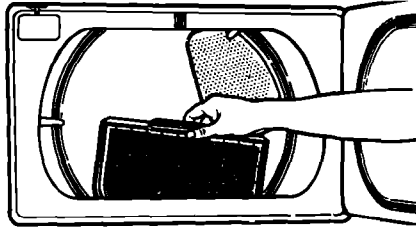
1. Unplug unit from electrical supply or turn off electrical power.
2. Open dryer door. Remove screw holding lens.
3. Remove lens by pulling it down and away from drum.
4. Pivot bulb out of holder by pulling on top of bulb.
5. Remove bulb by turning it counterclockwise.
6. Replace with a 25 watt, 120 volt, bayonet bulb (DC-type base), available at most hardware or department stores.
7. Place the top of the lens onto the top of the holder. Rotate the bottom of the lens down until it is in place. Replace screw. Reconnect power.

**NOTE:** It is very important that the lens be replaced properly before dryer is plugged in or electrical supply is turned on.

### **⚠ WARNING**

**Fire and Fabric Damage Hazard**  
The dryer light lens must be securely in place before operating dryer. Failure to do so may result in fire hazard or fabric damage.

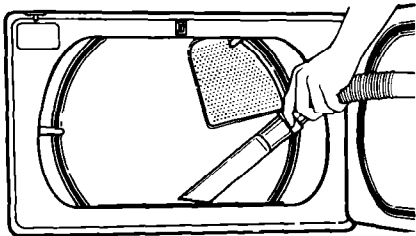
# Lint Removal And Cleaning



## Clean the lint screen before each load.

The lint screen is located at the front of the dryer door opening. To clean:

1. Lift screen straight up.
2. ROLL lint off the screen with your fingers. **DO NOT rinse or wash the screen.**
3. Replace the screen.



## Clean lint gathered in screen area.

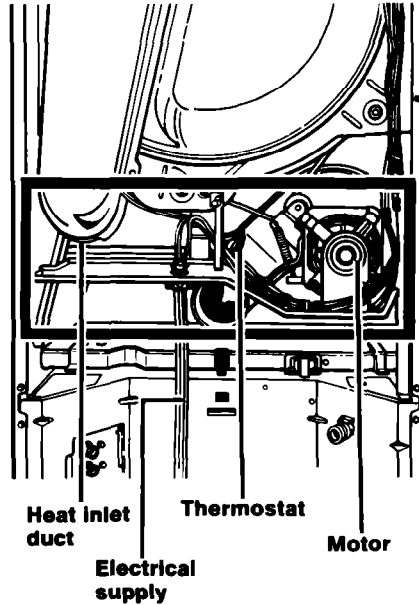
Periodically remove the dryer lint screen and vacuum the opening. Use the long, thin attachment (crevice tool) on your vacuum cleaner.

## **⚠** WARNING

### Fire Hazard

Do not run the dryer with the lint screen loose, damaged, blocked or missing. Doing so can cause overheating, damage and be a fire hazard.

## Lint Removal and Cleaning Continued



### Clean lint gathered inside the dryer.

Lint can gather inside the dryer and create a **FIRE HAZARD**. This lint should be removed at least every **2 to 3 years, or more often, depending on dryer usage.**

### **⚠ WARNING**

#### Electrical Shock and Personal Injury Hazard

- Unplug the power supply cord or turn off the electrical power before lint removal.
- Do not put hands inside the cabinet.
- Make sure the dryer is cool.
- More than one person is required to lift, tilt or move the washer/dryer because of its weight and size.

Failure to do so could result in electrical shock, injury or damage.

### Cleaning should be done only by a qualified person.

1. Unplug unit from electrical supply or turn off electrical power.
2. Remove back panel from dryer.
3. Avoid touching wires and thermostats.
4. Remove lint from boxed-in area with a soft brush or vacuum cleaner.
5. Replace back panel, reconnect and level the Thin Twin.

### Cleaning the dryer window

Use spray glass cleaner and a soft cloth when cleaning the window in the dryer door.

- Make sure the dryer is cool.
- Follow directions provided with the cleaner.
- Wash, rinse and dry well.

**NOTE:** See the Laundry Guide for additional cleaning information.

# If You Need Service Or Assistance...

## We suggest you follow these steps:

### 1. Before calling for assistance...

Performance problems often result from little things you can find and fix yourself without tools of any kind.

#### If your washer does not fill:

- Is the power supply cord plugged into a live circuit with the proper voltage?
- Are both water faucets open?
- Have you checked your home's main fuses or circuit breaker box?
- Are the water supply hoses kinked?
- Is the Cycle Control Knob set and pulled out?

#### If your washer does not spin:

- Is the lid closed?
- Is the power supply cord plugged into a live circuit with the proper voltage?
- Have you checked your home's main fuses or circuit breaker box?

#### If your washer drains at the wrong time:

- The drain hose should be at least 28 inches above the floor and secured.
- The drain hose should not fit tightly in the drain pipe.
- Make sure that the Cycle Control Knob is pointing to a number in the cycle.

#### Make sure the drain hose is higher than the water level in the washer. If it isn't...

- The washer may seem to be draining during wash and rinse cycles.
- Water can siphon out. (See Installation Instructions.)

#### If your washer stops during a cycle:

- Remember, the washer pauses briefly at different times in each cycle. These pauses are normal.

#### If your dryer does not run:

- Is the power supply plugged into a live circuit with the proper voltage?
- Is the door closed tightly?
- Did you push the START Button?
- Have you checked your home's main fuses or circuit breaker box?

#### If your dryer does not heat:

- The FLUFF AIR setting is without heat.
- The last few minutes of heated cycle settings are without heat.
- An electric dryer circuit uses 2 breakers or 2 fuses. If one breaker is tripped or one fuse is blown, the dryer may run, but not heat.

#### If drying time seems too long:

- Is the gas turned on? If not, turn the Cycle Control Knob to OFF. Turn on gas. Wait 5 minutes. Reset controls and start.
- Is the lint screen clean? See page 19 of this book for cleaning instructions.
- Is exhaust system clean? Cleaning should be done by a qualified person.

### 2. If you need assistance\*...

**Call Whirlpool COOL-LINE® service assistance telephone number. Dial free from anywhere in the U.S.:**

**1-800-253-1301**

and talk with one of our trained consultants. The consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

If you prefer, write to:

Mr. Donald Skinner  
Director of Consumer Relations  
Whirlpool Corporation  
2000 M-63  
Benton Harbor, MI 49022

Please include a daytime phone number in your correspondence.

## If You Need Service Or Assistance Continued

### 3. If you need service\*...



Whirlpool has a nationwide network of authorized Whirlpool<sup>SM</sup> service companies.

Whirlpool service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate the authorized Whirlpool service company in your area, call our COOL-LINE<sup>®</sup> service assistance telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

APPLIANCES – HOUSEHOLD – ELECTRICAL APPLIANCES –  
MAJOR – SERVICE & REPAIR MAJOR – REPAIRING & PARTS  
**OR**  
WASHING MACHINES, DRYERS  
& IRONERS – SERVICING  
WHIRLPOOL APPLIANCES  
AUTHORIZED WHIRLPOOL SERVICE  
*SERVICE COMPANIES*  
XYZ SERVICE CO 999-9999  
123 MAPLE

### 4. If you need FSP<sup>®</sup> replacement parts\*...

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

To locate FSP replacement parts in your area, refer to Step 3 or call the Whirlpool COOL-LINE service assistance number in Step 2.

### 5. If you are not satisfied with how the problem was solved\*...

- Contact the Major Appliance Consumer Action Panel (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry.
- Contact MACAP only when the dealer, authorized servicer or Whirlpool have failed to resolve your problem.  
Major Appliance Consumer  
Action Panel  
20 North Wacker Drive  
Chicago, IL 60606

- MACAP will in turn inform us of your action.

\*When requesting assistance, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request.



# Whirlpool® Thin Twin® Warranty

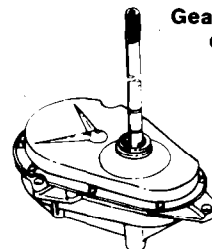
TT002

LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
<b>FULL ONE-YEAR WARRANTY</b> From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials (including top and lid rust) or workmanship. Service must be provided by an authorized Whirlpool® service company.
<b>LIMITED FIVE-YEAR WARRANTY</b> From Date of Purchase	FSP replacement parts for any part of gearcase assembly if defective in materials or workmanship. The gearcase assembly is shown below. FSP replacement parts for any top and lid rust.
<b>LIMITED TEN-YEAR WARRANTY</b> From Date of Purchase	FSP replacement of outer tub should it crack, or fail to contain water, due to defective materials or workmanship.
WHIRLPOOL WILL NOT PAY FOR	
<p><b>A.</b> Service calls to:</p> <ol style="list-style-type: none"> <li>1. Correct the installation of the washer/dryer.</li> <li>2. Instruct you how to use the washer/dryer.</li> <li>3. Replace house fuses or correct house wiring or plumbing.</li> <li>4. Replace light bulbs.</li> </ol> <p><b>B.</b> Repairs when washer/dryer is used in other than normal, single-family household use.</p> <p><b>C.</b> Pick up and delivery. This product is designed to be repaired in the home.</p> <p><b>D.</b> Damage to washer/dryer caused by accident, misuse, fire, flood, acts of God or use of products not approved by Whirlpool.</p> <p><b>E.</b> Any labor costs during the limited warranties.</p>	

WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Outside the United States, a different warranty may apply. For details, please contact your franchised Whirlpool distributor or military exchange.

If you need service, first see the "Service and Assistance" section of this book. After checking "Service and Assistance," additional help can be found by calling our COOL-LINE® service assistance telephone number, **1-800-253-1301**, from anywhere in the U.S.



**Gearcase assembly covered by your warranty**

®Registered Trademark/  
 SM Service Mark of  
 Whirlpool Corporation

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